



Tranquility on the edge of The Lake District

Accessibility Guidance & Statement

The aim of our Accessibility Guide is to give an accurate description of the facilities at Low Greenlands™ Holiday Park and the local area to people having visual, audio and mobility disabilities.

General

Low Greenlands™ Holiday Park is situated on the edge of The Lake District National Park and in an area of outstanding natural beauty, within 3 miles from the railway town of Carnforth and circa 10 miles from the historic city of Lancaster and seaside town of Morecambe. The entrance to the holiday park has a slight slope coming off the main road, is flat once you have entered, car parking areas are also flat, suitable for the disabled. Details of Low Greenlands™ Holiday Park can be found on our website or within our brochure, available on request. Low Greenlands™ Holiday Park is primarily flat to its internal roads, pathways, grassed areas and hardstanding pitches. There is a slight ramp to our toilet and shower block facilities. Our road, car park and pathway areas are gravel. The road(s) also act as paths therefore are easily seen or 'tapped' by the partially sighted.

Road(s) & pathways

Road(s) within Low Greenlands™ Holiday Park are limited to 5mph. The road system is small thus reducing the ability to speed. Speed bumps are not present and level space is available around the park to allow wheelchairs and mobility aids free access.

Mobile phones

Low Greenlands™ Holiday Park is within an area of good mobile phone coverage through our internal systems. Please phone our offices (off site) if you need assistance or if you need to use a phone in the event of an emergency.

Caravan and motor home pitches

Pitches are shared by touring caravans and motor homes. All pitches are on level ground with parking for one car alongside the pitch. Caravan pitches are open between pitches. Pitches are within 30m from the amenity block, which has a designated toilet and shower room for families with young children and people with mobility or medical conditions.

Amenities block

The Amenity Block (toilet, shower, laundry & washing facilities) has manual doors. The entrance is virtually level. A large family bathroom containing most disabled facilities is available within the Amenity Block. The bathroom however is NOT reserved wholly for the disabled as can be used by families with young children.



The bathroom doors are wide enough for wheelchair access with sufficient internal space. Anti-slip flooring is fitted, an emergency alarm and assistance/access bars/seat are available.

Mobility scooter

There is no mobility scooter for use on the site.

Glamping or camping pods

Low Greenlands™ Holiday Park has a number of pods available for rental. The entrance doors are standard door width and at or circa <500mm above ground level with a normal threshold have an entry clearance of circa 50mm entering the main pod area, which is circa 2.3m wide. The corridors in the pods will service a wheelchair to the bedroom doorway but not passed. Lever taps are provided at the sinks. Toilet and shower facilities are provided via our independent amenities block located circa <30m away. A dedicated (wide) disabled parking space is provided at the camping pod designated parking area.

Reception

Due to the small size of the resort, Low Greenlands™ Holiday Park does not have a reception office or building and operates a virtual reception at present. For support you can call the office on 0345 825 2525 where a member of staff can be called for help and arrangements made for our off site warden to deal with any park related issues. No 'Induction Loop' is available as present.

Assistance dogs

Low Greenlands™ Holiday Park is dog friendly. A 'Dog Walkway' is provided around the perimeter of the park. It is on a level grass/gravel fenced and gated pathway. Assistance would be needed for wheelchair users to access the gates. Benches are present at intervals along the path for rest. Plastic bags and refuse bins are provided for dog waste which MUST be picked up and deposited in the bins.

Emergencies - Doctors, dentists & hospitals

The nearest doctors, pharmacy and dentists are in Carnforth, hospitals in Lancaster, Morecambe & Kendal. Contact details for the local and emergency services are available in the amenity block or on our website.

Shops & attractions – Greenlands Farm

Greenlands Farm is located 100 yds away, accessed from the park entrance via a grass road pathway to the main A6070, is open from the morning until evening and provides access to local shops, cafes and restaurants, serving essentials such as bread, milk, eggs, bacon etc as well as hot meals and snacks to save yourself a journey.

There are many attractions at the farm such as children's play area, crafts, farm animals, archery, helicopter rides, mini golf, arts & crafts, a garden centre and more (some subject to season and weather).

Caravan and camping equipment is available at Callender Caravans in Carnforth (3 miles away).

Local transport

The bus stop (not represented by a typical bus stop sign) is located circa 100 yards from Low Greenlands™ Holiday Park, to the main A6070 road, opposite the Longlands Hotel & Restaurant. The

bus links will take you to Carnforth, Lancaster, Morecambe, The Lake District and/or further afield. The road is suitable for pedestrians and certainly not for wheelchairs without assistance.

Many Taxi companies serve Low Greenlands™ Holiday Park area some with wheelchair capabilities. The names and telephone numbers of current disabled friendly taxi companies are available via our onsite signage.

Low Greenlands™ Holiday Park support to the disabled

Low Greenlands™ Holiday Park does not have permanent on site members of staff. To ensure that any disabled persons are appropriately supported in an emergency, we ask that guests kindly inform us where a disabled person is present in their party. Low Greenlands™ Holiday Park can then discuss any special actions that may be necessary in an emergency and request contact numbers of relatives that may be communicated with. All information will be treated under our data protection policy.